

#### **Article 1 (Purpose of the Terms and Conditions)**

The stores (hereinafter referred to as the "Stores Where Accepted") listed in the "List of Stores Where Kyoto Station Building Shopping Tickets Can Be Used" (hereinafter referred to as the "List of Participating Stores") will accept the Kyoto Station Building Shopping Tickets issued by the issuing company (hereinafter referred to as the "Issuer") listed on the Kyoto Station Building Shopping Tickets (hereinafter referred to as the "Shopping Tickets") in accordance with these Terms and Conditions, and the holders of the Shopping Tickets (hereinafter referred to as the "Customers") will conduct transactions in accordance with these Terms and Conditions.

#### **Article 2 (Cases Where Shopping Tickets May Be Used)**

1. Customers may use the Shopping Tickets to settle charges in the amount indicated on the face of the tickets when purchasing merchandise or receiving services at the Stores Where Accepted listed in the List of Participating Stores. However, Shopping Tickets cannot be used to settle charges for merchandise such as gift tickets, gift cards, pre-paid cards for purchasing books, fees for taking various examinations, revenue stamps, lottery tickets, postcards, and other merchandise that the Stores Where Accepted have designated as not eligible for use with Shopping Tickets. If the amount of Shopping Tickets exceeds the amount settled when they are used, the excess amount cannot be refunded as change.
2. Shopping Tickets can only be used within the period of validity indicated on the face. Shopping Tickets cannot be used after the validity period indicated on the face of the tickets.
3. Shopping Tickets can be used in combination with cash, etc. for settlement purposes. However, in some cases, they may not be usable in combination with credit cards, etc. Please check with the store where you are using them in advance before attempting such combined use.
4. Stores Where Accepted may increase or decrease in number depending on the conclusion or termination, etc., of contracts related to the issuance and acceptance of Shopping Tickets.

#### **Article 3 (Cases Where Shopping Tickets Cannot Be Used, Part 1)**

Shopping Tickets cannot be used in the following cases.

1. The Shopping Tickets are counterfeit or altered;
2. the Customers obtained the Shopping Tickets illegally, obtained the Shopping Tickets knowing that they had been obtained illegally, or obtained the Shopping Tickets under circumstances where it was possible to determine that they had been obtained illegally;
3. the identification numbers of the Shopping Tickets cannot be checked due to damage or other reasons, or if one third or more of the ticket has been lost due to physical damage; or
4. the validity period indicated on the face of the Shopping Tickets has elapsed.

#### **Article 4 (Cases Where Shopping Tickets Cannot Be Used, Part 2)**

1. In the event any of the following events occurs at the Issuer or the Stores Where Accepted, the Shopping Tickets may not be used.
  - (1) A petition is filed for bankruptcy, commencement of civil rehabilitation proceedings, commencement of corporate reorganization proceedings, commencement of arrangement, or commencement of special liquidation;
  - (2) a disposition to suspend transactions with a clearinghouse is received or a payment is otherwise suspended;
  - (3) there is an order or notice of provisional seizure, preservative seizure, or seizure of any important property;
  - (4) the Issuer or Stores Where Accepted cease operations due to a natural disaster or for other reasons;
  - (5) there is breach or non-performance of the contract for the issuance and acceptance of Shopping Tickets, or such contract has been terminated; or
  - (6) there is a compelling reason other than those set forth in the preceding items to determine that there has been a significant decline in creditworthiness.
2. In the event that it becomes difficult to confirm that the Shopping Tickets issued by the Issuer are not counterfeit or altered, or for another reason, Stores Where Accepted may temporarily suspend acceptance of the relevant Shopping Tickets.

#### **Article 5 (Cases Where Shopping Tickets Will Not Be Reissued)**

The Issuer will not reissue Shopping Tickets in the event that Shopping Tickets of Customers are lost, stolen, etc.

#### **Article 6 (Relationship with Stores Where Accepted)**

In the event that Customers should experience any return of merchandise, defects, or other problems with merchandise or service transactions obtained when using Shopping Tickets, Customers shall resolve such problems with the relevant merchant where the Shopping Tickets were used.

#### **Article 7 (General Prohibition of Redemption)**

1. Shopping Tickets are not redeemable for cash.
2. When it is determined that the use of Shopping Tickets has become materially difficult due to reasons for which the Issuer is responsible (except in the case set forth in Paragraph 1 of Article 4), Customers, irrespective of the provisions of the preceding paragraph, may receive a refund from the Issuer by submitting the Shopping Tickets in the manner specified by the Issuer. Refunds will only be provided by the Issuer and will not be provided by any other party for any reason.

#### **Article 8 (Changes to the Handling of Shopping Tickets)**

In the event of any changes to these Terms and Conditions regarding the handling of Shopping Tickets, a certain period of advance notice will be established and made known to the public, and the amended Terms and Conditions will apply after the period of advance notice has elapsed.

Supplementary Provisions: These Terms and Conditions are effective as of April 25, 2026.

## List of Stores Where Kyoto Station Building Shopping Tickets Can Be Used

The following retailers accept Shopping Tickets. However, they may not be usable at certain retailers or for certain merchandise, etc. Please check with the store where you would like to use them in advance.

- JR Kyoto Isetan  
[Inquiries: 075-352-1111]  
\* Shopping Tickets cannot be used at some stores, including Cosmetics (2F), Albion Dresser, and the online store.  
\* This ticket may not be usable in combination with cashless settlement.
- Eat Paradise in front of JR West Exit ticket gates (JR Kyoto Isetan)  
[Inquiries: 075-352-1111]
- Hotel Granvia Kyoto  
[Inquiries: 075-344-8888]  
\* Stores where Shopping Tickets are accepted are subject to change.  
\* Shopping Tickets are not valid at Sokenkai Nishimura Clinic, Maggiore Jewelry Shop, ABISTE Boutique, Pool & Fitness, or Kyoto Station Bldg. Clinics Mall.  
\* Shopping Tickets cannot be used to pay for banquets using banquet halls.
- Kyoto Porta  
[Inquiries: 075-365-7528]  
\* Shopping Tickets cannot be used at pop-up stores or for certain brands and retailers.  
Souvenir Kaido JR Kyoto Station Central Exit Store (1F), Souvenir Road Shop (2F)
- Kyoto Ramen Koji  
\* This ticket cannot be used in combination with cashless settlement.
- Washoku Koji
- Dining establishments within Kyoto Station building (FUKUNAGA 901, 7 TAPS TAVERN, NIWA, Bar Liquor Museum, EKIMARU À LA MODE Kyoto mini)

## Important Points When Using Kyoto Station Building Shopping Tickets

- This ticket cannot be used after the validity period indicated on its face.
- If the amount of this ticket exceeds the amount settled when this ticket is used, the excess amount cannot be refunded as change.
- Please refer to the above “Terms and Conditions for Using Kyoto Station Building Shopping Tickets” when using this ticket.
- This ticket cannot be used to settle charges for merchandise such as gift tickets, gift cards, pre-paid cards for purchasing books, fees for taking various examinations, revenue stamps, lottery tickets, postage stamps, postcards, and other merchandise that the Stores Where Accepted have designated as not eligible for use with Shopping Tickets.
- This ticket can be used in combination with cash, etc. for settlement purposes. However, in some cases, it may not be usable in combination with various privileges for credit cards, etc. Please check with the store where you intend to use it in advance before attempting such combined use.
- This ticket cannot be exchanged for cash, new banknotes, or other tickets.
- We bear no responsibility in the event that this ticket is stolen, lost, or damaged.
- This ticket may become unusable due to renewal or closing of a business, etc. Thank you for your kind understanding.

### Issuer

Kyoto Station Building Development Co.,Ltd. Kanden fudosan Kyoto Bldg.8F, 614 Higashishiokoji-cho, Karasuma Nishiiru, Shiokoji-dori, Shimogyo-ku, Kyoto, 600-8216 TEL: 075-361-4460 FAX: 075-361-4479  
<https://www.kyoto-station-building.co.jp/lp/english/>

